

# State of 911

## Webinar Series

### **State of 911 Webinar FAQ: Federal Communications Commission Update & Safe Streets and Roads for All (SS4A) Grant Program**

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#### **The following answers are provided by:**

- Jill Coogan, Attorney-Advisor, Policy & Licensing Division, Public Safety and Homeland Security Bureau
- David Furth, Deputy Chief of the Federal Communications Commission's Public Safety and Homeland Security Bureau
- Jeff Price, Transportation Policy Analyst, Office of the Secretary (OST), Office of Policy Coordination and Development, U.S. Department of Transportation – Safe Streets and Roads for All (SS4A)

#### **What would be the benefit of routing a 988 call to a call center in the same area?**

Routing a 988 call to a local call center improves response times and ensures more accurate support by leveraging regional knowledge. Callers benefit from personalized assistance, as local call takers better understand community-specific needs, including EMS and mental health services. Additionally, local centers can coordinate more effectively with nearby services, enhancing the overall efficiency of crisis response.

#### **Would the reduction of EMS times also be included for this program; we have areas with long response times due to distance.**

The Safe Streets and Roads for All (SS4A) discretionary grant program is focused on improving roadway safety for all users by reducing and eliminating serious-injury and fatal crashes through the development, refinement, and subsequent implementation of comprehensive safety action plans (referred to as “Action Plans”). Implementation Grants fund projects and strategies that address a roadway safety problem identified in an Action Plan. Eligible activities can include infrastructure, operational, and behavioral intervention. Equipment and other purchases need to be directly related to the implementation of the project and strategy to address the roadway safety problem. PPE and gear could be potentially a part of a broader set of projects and strategies within an Implementation Grant if it is not using federal funds to replace general operating costs of a local government ([2 CFR 200.444](#)).

**Could a community or regional deployment of Emergency Medical Dispatch be considered?**

The DOT's SS4A grants encourage EMS systems to develop plans to address roadway crashes in their community and apply for planning and demonstration grants. Eligible recipients include a political subdivision of a state (such as a county, city, town, borough or special district), metropolitan planning organizations, and federally recognized tribal governments. For more details on eligible plans and projects, please refer to the official SS4A FAQ page: [SS4A Eligible Plans and Projects](#).

**Can we get the link for the grant?**

For more information about the grant program, including how to apply, please visit the SS4A website: [Safe Streets and Roads for All \(SS4A\) Grant Program | US Department of Transportation](#).

**Could a governor appointed 911 Board be considered a subunit of a state? Individual PSAPs may have difficulty accessing these funds without some assistance from their quasi-state level partners, etc.**

Yes, a governor-appointed 911 Board can be considered a subunit of the state, as it operates under state authority. Eligible applicants are described here, which includes political subdivisions of a State: [Eligible Applicants for SS4A | US Department of Transportation](#).